24/7 Online Access
Support Personnel

The Office of Professional Development & Evaluation is committed to providing support personnel with 24/7 accessible training and development.

Follow the following 3 easy steps:

**Step 1:**
Go to SupportPersonnelTrainingInfo

**Step 2:**
Complete training

**Step 3:**
Fill out the Support Personnel Course Evaluation

Upon completion of each course, module, and/or video, confirm your attendance by clicking and completing the online Support Personnel Course Evaluation:

Support Personnel Course Evaluation

All school site and non-school site, full-time, part-time, and hourly clerical, paraprofessionals, temporary instructors (substitutes), interventionist, food service, personnel, school security monitors, bus drivers, bus aides, custodians, and other hourly employees who may not be mentioned, can participate in online training and development remotely. Courses, modules, and videos are located on the Human Capital Management website. Click on the Course Catalog to access courses.

Course Catalog

Core Training Courses
- Customer Service
- Ethics in the Workplace
- Safety & Health
- Supporting Students with Disabilities
- Mental Health Awareness
- Job Specific Training Highlights
- Social Media Etiquette
- Basic Computer Skills
- Anti-bullying Awareness
- Food & Nutrition
- Transforming Learning with Microsoft Teams
- Professional Practices
- Beginners English
- Custodian Training
- Day in the Life of School Bus Drivers

For information email pdms@dadeschools.net

Attention: Treska V. Rodgers, Executive Director or
Kadesha Dean, Instructional Supervisor for Temporary Instructors (Substitutes)